



## **Take Control of Your**

# **IBM System i Implementation**



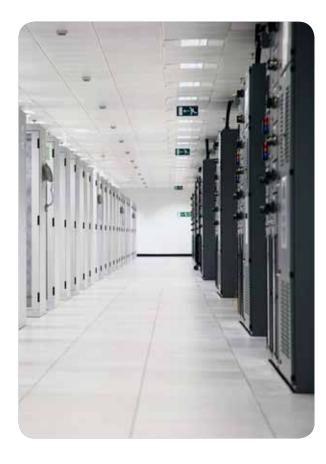


Datanational's system management and hosting will give you peace of mind around the clock when it comes to your company's IT operation. Just consider the following:

- Real-world eBusiness applications have created a requirement for business systems to be highly available with high bandwidth connections over the Internet
- IT systems (ERP, Email, WMS, EDI, etc) are expected to be available 24/7
- IT must deliver increased uptime and system reliability while reducing the total cost of management and monitoring of these systems

### **System Management and Hosting**

Our data center, or one of our Business Partner's colocation sites, will provide a managed physical environment, suitable for operation of the hardware to meet with the stated system availability target. This facility will provide appropriate security, redundant power supplies, backup UPS and a generator. A high-speed IP Internet connection with expansion on-demand is provided, along with a managed firewall solution. Datanational will provide options for System Management Services and an Operations Help Desk to answer and respond to system related calls during the selected support time frames.



#### 24/7 System Support

Help Desk Operations System and Application Monitoring Technical System Support Services Network Support Services Cross Platform Operating System Support

#### **Business Continuity and Recovery Solutions**

Warm Site Solutions Cold Site Solutions Assisted Disaster Recovery Services Carbonite Server Cloud Backup Mirrored System Implementation Colocated Mirrored Systems Vision MIMIX DR, MIMIX Availability, iTera HA Double-Take for Windows

### The Datanational Advantage

Since 1979, our expertise with IT infrastructure and system support has enabled us to provide you with reliable and cost-effective solutions to deliver systems, facilities and bandwidth on demand, along with 24/7 expert system management.

Datanational Corporation has earned a reputation for excellence in servicing mission-critical business application systems. We have a strong long-term client base, willing to provide reference to our capabilities. With our broad knowledge of the System i ERP and eBusiness software, we can also provide business application support.

